

ATAN LIMITED
4 Caesarea Terrace
South Side, St. Sampson
Guernsey, GY2 4QH, Channel Islands



Www.atan.gg
smile@atan.gg
Tel. +44 1481 242 170
Mob. +44 7781 430 620

ATAN LIMITED – Privacy Policy (Website Version)

Last updated: January 2026

At ATAN LIMITED — trading as **ATAN AHAN**, **ATAN Takeaway**, **ATAN Outside Catering**, **ATAN Coffee & Grocery Shop**, and **Ki-Ot** — we are committed to protecting your privacy. This policy explains what information we collect, how we use it, and the choices you have.

We follow the **Data Protection (Bailiwick of Guernsey) Law, 2017**.

1. Who We Are

ATAN LIMITED

4 Caesarea Terrace
South Side, St Sampson
Guernsey, GY2 4QH

We operate:

- ATAN Takeaway
 - ATAN Outside Catering
 - Ki-Ot (off-grid restaurant)
 - www.atan.gg
 - Online ordering via atan-ahan.com/menu and Takeout.gg
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2. Information We Collect

We collect information when you:

- Place an order through atan-ahan.com/menu or Takeout.gg
- Contact us by phone, email, or website forms
- Request catering services
- Sign up for marketing emails
- Visit our premises (CCTV in operation)
- Connect to our guest Wi-Fi (special guests only)
- Apply for a job

The information may include:



ATAN was born in 2012. We specialise in Southeast Asian Cuisine. Our HQ is in St. Sampson, Guernsey. We offer take-away healthy lunch and dinner. We also cater for outside events, corporate hospitality and private functions.



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Contact details

Name, email, phone number, address, company name (if applicable)

Order information

Order history, dietary requirements, catering details, loyalty activity

Payment information

Processed securely by:

- SumUp
- PayPal
- Bank transfer
- Card machine provider
- Online checkout provider
(We do **not** store full card details.)

Website data

IP address, browser type, cookie preferences, pages visited

CCTV footage

Used for security and crime prevention

Stored for **up to 90 days**

Access restricted to authorised staff only

Wi-Fi access (special guests only)

Device information and connection logs

(No browsing history is monitored.)

Job applications

CV, employment history, education, and any information you provide

3. How We Use Your Information

We use your information to:

- Process and fulfil orders
- Provide catering services
- Communicate with you about your order or enquiry
- Improve our menu and customer experience
- Manage loyalty rewards
- Send marketing emails (only if you opt in)



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- Maintain security through CCTV
- Meet legal and regulatory requirements

Our lawful bases include **contract**, **consent**, **legitimate interests**, and **legal obligation**.

4. Sharing Your Information

We do **not** sell your data.

We only share information with trusted partners who help us deliver our services, including:

- atan-ahan.com/menu
- Takeout.gg
- Payment processors
- Website provider (Submarine.gg)
- Email marketing provider (Mailchimp)
- Delivery partners (when required)

These partners must protect your data and use it only for the purpose we specify.

5. Data Storage & Retention

We keep your data only as long as necessary:

- Takeaway orders: up to 14 days
 - Catering services: until service is completed and payment settled
 - General enquiries: not stored unless needed
 - CCTV: up to 90 days
 - Marketing lists: until you unsubscribe
 - Job applications: kept for future opportunities unless you request deletion
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6. Cookies

Our website uses cookies to improve your browsing experience.
You can manage your cookie settings through your browser.



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7. Your Rights

You have the right to:

- Access your personal data
- Correct inaccurate information
- Withdraw consent
- Request deletion
- Object to certain processing
- Request a copy of your data

To exercise your rights, contact:

 smile@atan.gg

 **01481 242170**

8. Security

We use appropriate technical and organisational measures to protect your information from loss, misuse, or unauthorised access.

9. Business Changes


If ATAN LIMITED is sold or restructured, your data may transfer to the new owner under the same protections and purposes described in this policy.

10. Contact Us

If you have questions about this policy or how we handle your data, please contact:


ATAN LIMITED

 smile@atan.gg

 **01481 242170**

Or contact the **Office of the Data Protection Authority (ODPA):**

Block A, Lefebvre Court, Lefebvre Street, St Peter Port, GY1 2JP

 info@odpa.gg

