

ATAN LIMITED  
4 Caesarea Terrace  
South Side, St. Sampson  
Guernsey, GY2 4QH, Channel Islands



Www.atan.gg  
smile@atan.gg  
Tel. +44 1481 242 170  
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## ATAN LIMITED – Privacy Policy (Website Version)

*Last updated: January 2026*

At ATAN LIMITED — trading as **ATAN AHAN**, **ATAN Takeaway**, **ATAN Outside Catering**, **ATAN Coffee & Grocery Shop**, and **Ki-Ot** — we are committed to protecting your privacy. This policy explains what information we collect, how we use it, and the choices you have.

We follow the **Data Protection (Bailiwick of Guernsey) Law, 2017**.

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### 1. Who We Are

**ATAN LIMITED**  
4 Caesarea Terrace  
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Guernsey, GY2 4QH

We operate:

- ATAN Takeaway
- ATAN Outside Catering
- Ki-Ot (off-grid restaurant)
- [www.atan.gg](http://www.atan.gg)
- Online ordering via [atan-ahan.com/menu](http://atan-ahan.com/menu) and [Takeout.gg](http://Takeout.gg)

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### 2. Information We Collect

We collect information when you:

- Place an order through atan-ahan.com/menu or Takeout.gg
- Contact us by phone, email, or website forms
- Request catering services
- Sign up for marketing emails
- Visit our premises (CCTV in operation)
- Connect to our guest Wi-Fi (special guests only)
- Apply for a job

**The information may include:**



ATAN was born in 2012. We specialise in Southeast Asian Cuisine. Our HQ is in St. Sampson, Guernsey. We offer take-away healthy lunch and dinner. We also cater for outside events, corporate hospitality and private functions.



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### Contact details

Name, email, phone number, address, company name (if applicable)

### Order information

Order history, dietary requirements, catering details, loyalty activity

### Payment information

Processed securely by:

- SumUp
- PayPal
- Bank transfer
- Card machine provider
- Online checkout provider  
(We do **not** store full card details.)

### Website data

IP address, browser type, cookie preferences, pages visited

### CCTV footage

Used for security and crime prevention

Stored for **up to 90 days**

Access restricted to authorised staff only

### Wi-Fi access (special guests only)

Device information and connection logs

(No browsing history is monitored.)

### Job applications

CV, employment history, education, and any information you provide

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## 3. How We Use Your Information

We use your information to:

- Process and fulfil orders
- Provide catering services
- Communicate with you about your order or enquiry
- Improve our menu and customer experience
- Manage loyalty rewards
- Send marketing emails (only if you opt in)



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- Maintain security through CCTV
- Meet legal and regulatory requirements

Our lawful bases include **contract**, **consent**, **legitimate interests**, and **legal obligation**.

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#### 4. Sharing Your Information

We do **not** sell your data.

We only share information with trusted partners who help us deliver our services, including:

- atan-ahan.com/menu
- Takeout.gg
- Payment processors
- Website provider (Submarine.gg)
- Email marketing provider (Mailchimp)
- Delivery partners (when required)

These partners must protect your data and use it only for the purpose we specify.

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#### 5. Data Storage & Retention

We keep your data only as long as necessary:

- Takeaway orders: up to 14 days
- Catering services: until service is completed and payment settled
- General enquiries: not stored unless needed
- CCTV: up to 90 days
- Marketing lists: until you unsubscribe
- Job applications: kept for future opportunities unless you request deletion

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#### 6. Cookies

Our website uses cookies to improve your browsing experience.

You can manage your cookie settings through your browser.

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## 7. Your Rights

You have the right to:

- Access your personal data
- Correct inaccurate information
- Withdraw consent
- Request deletion
- Object to certain processing
- Request a copy of your data

To exercise your rights, contact:

 [smile@atan.gg](mailto:smile@atan.gg)  
 [01481 242170](tel:01481 242170)

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## 8. Security

We use appropriate technical and organisational measures to protect your information from loss, misuse, or unauthorised access.

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## 9. Business Changes

If ATAN LIMITED is sold or restructured, your data may transfer to the new owner under the same protections and purposes described in this policy.

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## 10. Contact Us

If you have questions about this policy or how we handle your data, please contact:

### ATAN LIMITED

 [smile@atan.gg](mailto:smile@atan.gg)  
 [01481 242170](tel:01481 242170)

Or contact the **Office of the Data Protection Authority (ODPA)**:

Block A, Lefebvre Court, Lefebvre Street, St Peter Port, GY1 2JP

 [info@odpa.gg](mailto:info@odpa.gg)



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